



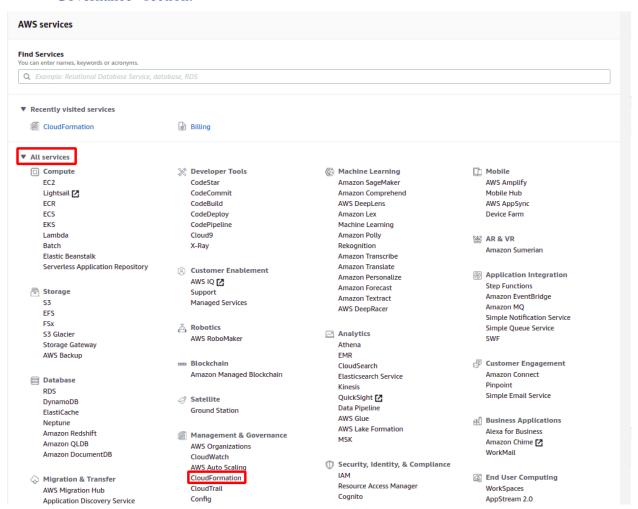
Overview

Hystax is a cloud migration and Disaster Recovery company focusing on consistent replication of IT workloads and providing real-time migration and Best-In-Class Disaster Recovery.

To deploy the Hystax Acura solution, a customer needs to request Hystax (<u>info@hystax.com</u>) to provide an AMI and a CloudFormation template of the solution and follow the steps described in this document.

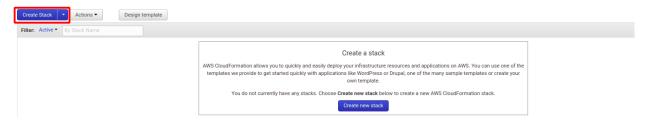
Installation steps

- 1. Create a stack from the provided link to a CloudFormation template with Hystax Acura.
- Select the "All Service" tab. Select the "CloudFormation" tab in the "Management & Governance" section.

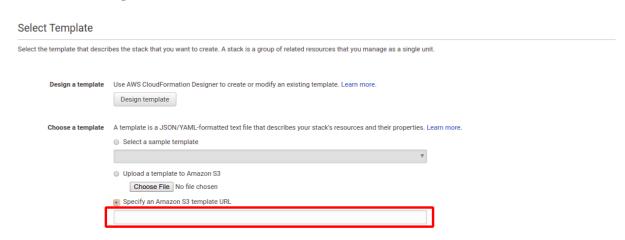




• To create a new stack, click on the "Create Stack" button.



• Insert the provided link. Click on the "Next" button.



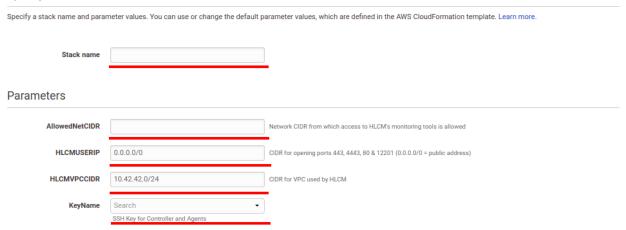
- On the next page you will need to fill in the following fields:
 - Enter a stack name.
 - o Enter an IP address from which access to HLCM's monitoring tools is allowed.
 - Enter a network for opening ports 443, 4443, 80 & 12201 (0.0.0.0/0 = public address).
 - o Enter a network for VPC used by HLCM.
 - o Enter an appropriate key-pair.

Note: Adding a key pair during Acura's deployment is highly recommended to provide you with SSH access to the machine. Although Hystax Engineering team will be able to perform maintenance checks and troubleshooting (as long as the network is reachable and your security groups allow the corresponding traffic), it is better to have your own means of accessing the Acura instance. Please refer to AWS official documentation on using SSH public-private key pairs.

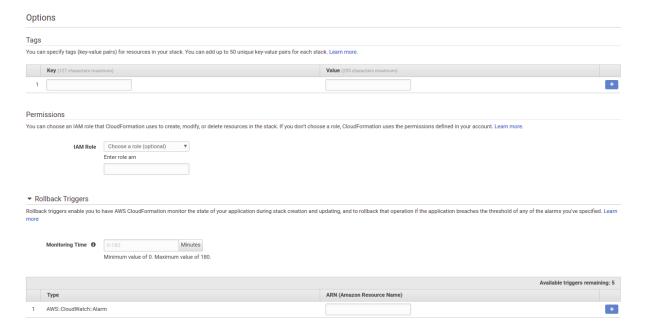
Click the "Next" button.



Specify Details

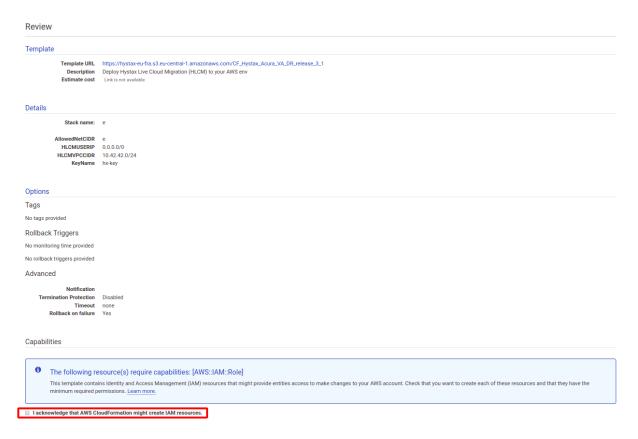


• On this page you do not need to specify anything, just click the "Next" button.



• Check the box to confirm that you are familiar with the fact that AWS CloudFormation might create IAM resources. Click the "Create" button.





- Please wait while the stack is being created. It may take up to 20 minutes.
- 2. Open a web browser and go to https://<ip_address_of_the_machine>/. You will be redirected to the Hystax Setup Wizard. After you perform all the steps, the installation will be complete, and you will be able to start using Hystax Acura.
- 3. **Step 1**: Enter the organization name and new Hystax Admin User credentials into the Setup Wizard. This will be the user account for logging in to the Hystax Acura Control Panel and managing the system. If there are any errors, the system will notify you.



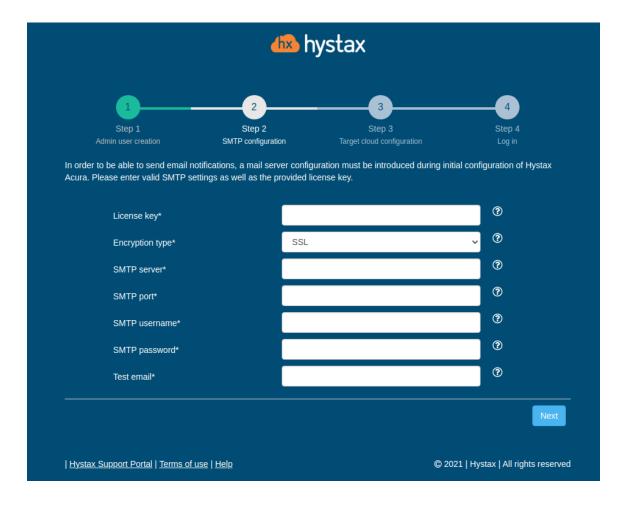


4. **Step 2**: Fill in your Hystax License key that was supposed to be shared with you in advance as well as the settings for accessing your mail server, which will be used to send notifications from Acura and generate periodic reports.

Note: SMTP server with TLS/SSL encryption is required to proceed with deployment.

If you prefer a public SMTP server associated with your email address (gmail, yahoo etc.), please find its settings online. In case of a private SMTP server, contact your network administrator for further details.

A sample notification will be sent to the specified "Test email" to verify the functionality when you click "Next".





5. **Step 3**: Click the "Next" button.



6. **Step 4**: Installation is complete, and you can now log in to the system using credentials entered in the previous step.



Troubleshooting

Hystax Acura automatically checks cloud access and necessary permissions for assuring

successful operation. It provides detailed error messages that describe their potential causes. In

case of an error, please check the correctness of data entered and availability of the necessary

permissions.

Feel free to use the contact details below to reach Hystax support in case you have any questions

or difficulties with the installation process. Hystax Support Portal is available at

https://support.hystax.com/, which includes all articles from our Knowledge Base. You can also

submit support requests in your personal account.

Contacts

Email: support@hystax.com

Phone: +16282511280 Address: 1250 Borregas Avenue Sunnyvale, CA 94089