

Hystax Acura

Installation Guide

(Flexible Engine)



Overview

Hystax is a cloud migration and Disaster Recovery company focusing on consistent replication of IT workloads and providing real-time migration and Best-In-Class Disaster Recovery.

To deploy the Hystax Acura solution, a customer needs to request Hystax (info@hystax.com) for the golden image of the solution and follow the steps described in this document.

Installation requirements

- Golden image with Hystax Acura (provided by request).
- Flexible Engine virtual machine with 8 vCPUs, 16Gb RAM, 100Gb disk created from the Hystax Acura Golden image.
- Resources to launch a VM with 2 vCPUs, 4Gb RAM, 40Gb disk for the Hystax Cloud Agent. Created in each target / failover project.
- Security groups allowing the following traffic:
 - Hystax Acura host:
 - Ingress – tcp/443
 - Ingress – tcp/4443
 - Ingress – udp/12201
 - Hystax Cloud Agent (spawned automatically in the Target Project):
 - Ingress – tcp/80
 - Ingress – tcp/3260
- Cloud Agent's image should be uploaded in the target project in advance:
 1. Download [the latest CA image](#).
 2. Upload and create an image from the file in the target project.
 3. Rename it to Hystax_CATI.

Installation steps

1. Deploy a virtual machine from the golden image with a key pair attached and launch it in the Flexible Engine cloud.

Note: Adding a key pair during Acura's deployment is highly recommended to provide you with SSH access to the machine. Although Hystax Engineering team will be able to perform maintenance checks and troubleshooting (as long as the network is reachable and your security groups allow the corresponding traffic), it is better to have your own means of accessing the Acura instance. Please refer to Flexible Engine's official documentation on using an SSH public-private key pair.

2. Open a web browser and go to https://<ip_address_of_the_machine>/. You will be redirected to the Hystax Setup Wizard. After you perform all the steps, the installation will be complete and you will be able to start using Hystax Acura.

3. **Step 1:** Enter the organization name and new Hystax Admin User credentials into the Setup Wizard. This will be the user account for logging in to Hystax Acura Control Panel and managing the system. If there are any errors, the system will notify you.



hx hystax

1 Step 1 Admin user creation

2 Step 2 SMTP configuration

3 Step 3 Target cloud configuration

4 Step 4 Log in

Please provide your organization name and Hystax Control Panel administrator user credentials to be created.

Organization* ?

Admin user login* ?

Password* ?

Confirm password* ?

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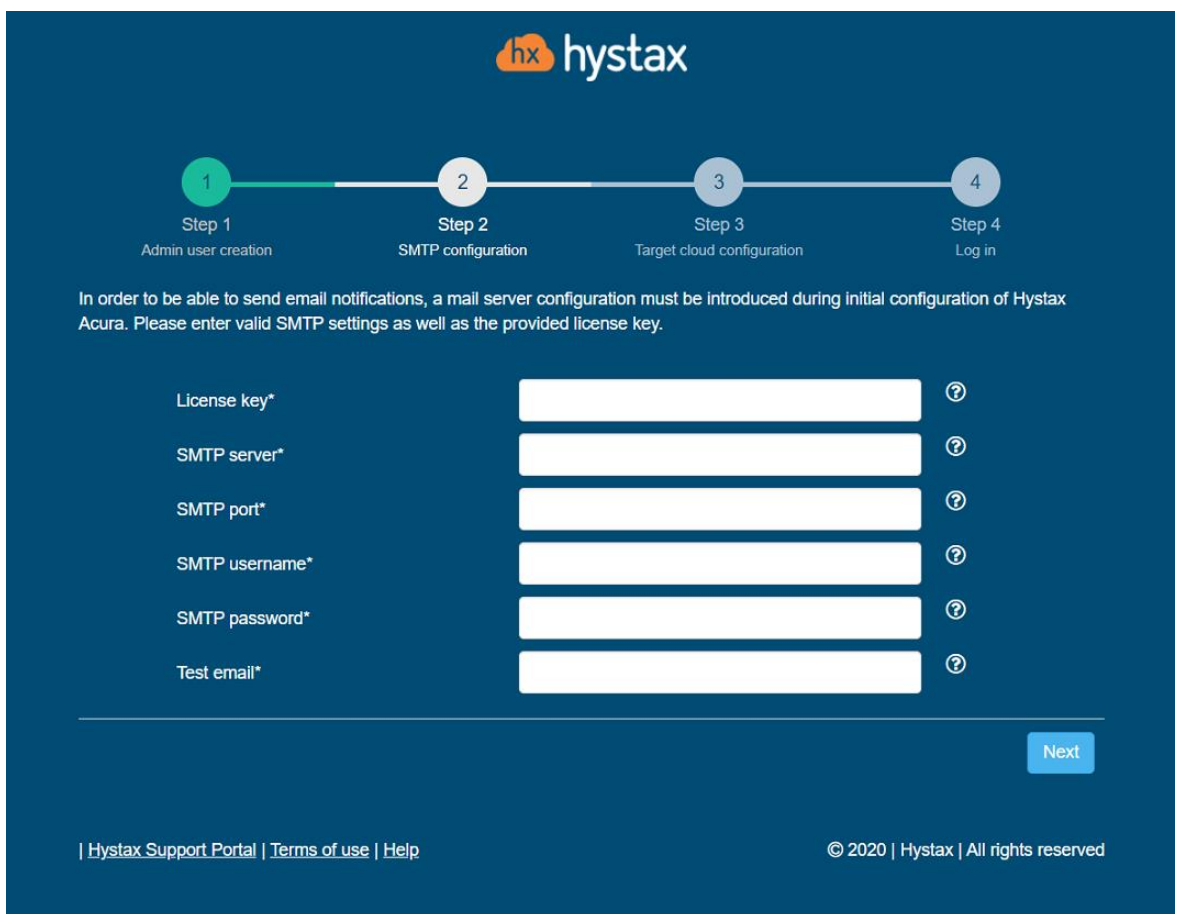
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- Step 2:** Fill in your Hystax License key that was supposed to be shared with you in advance as well as the settings for accessing your mail server, which will be used to send notifications from Acura and generate periodic reports.

If you prefer a public SMTP server associated with your email address (gmail, yahoo etc.), please find its settings online. In case of a private SMTP server, contact your network administrator for further details.

Note: As means of SMTP security, only mail servers with SSL are supported at this point.

A sample notification will be sent to the specified “Test email” to verify the functionality when you click “Next”.



The screenshot shows the Hystax configuration interface. At the top, the Hystax logo is displayed. Below it, a progress bar indicates four steps: Step 1 (Admin user creation), Step 2 (SMTP configuration), Step 3 (Target cloud configuration), and Step 4 (Log in). Step 2 is currently active. Below the progress bar, a message states: "In order to be able to send email notifications, a mail server configuration must be introduced during initial configuration of Hystax Acura. Please enter valid SMTP settings as well as the provided license key." The form contains six input fields, each with a question mark icon to its right: License key*, SMTP server*, SMTP port*, SMTP username*, SMTP password*, and Test email*. A "Next" button is located at the bottom right of the form. At the bottom of the page, there are links for "Hystax Support Portal", "Terms of use", and "Help", along with the copyright notice "© 2020 | Hystax | All rights reserved".

5. **Step 3:** Fill in all the fields by providing cloud configuration details. Use question mark icons to get hints on the fields. After you click “Next”, the Setup Wizard will validate the entered data and notify you in case of an error.

hystax

1 Step 1 Admin user creation

2 Step 2 SMTP configuration

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Please provide configuration information to connect Hystax Acura to a target Flexible Engine. Refer to the hints by hovering question marks in needed. Hystax Initial Configuration Wizard will test connection to the cloud and all necessary access permissions when you go to the next step by clicking the 'Next' button.

Keystone API endpoint* ?

User domain* ?

Username* ?

Password* ?

Target project domain* ?

Target project ID* ?

Hystax Service VPC ID* ?

Floating IP Network* ?

Availability zone* ?

Hystax Acura Control Panel Public IP* ?

Additional parameters ?

Next

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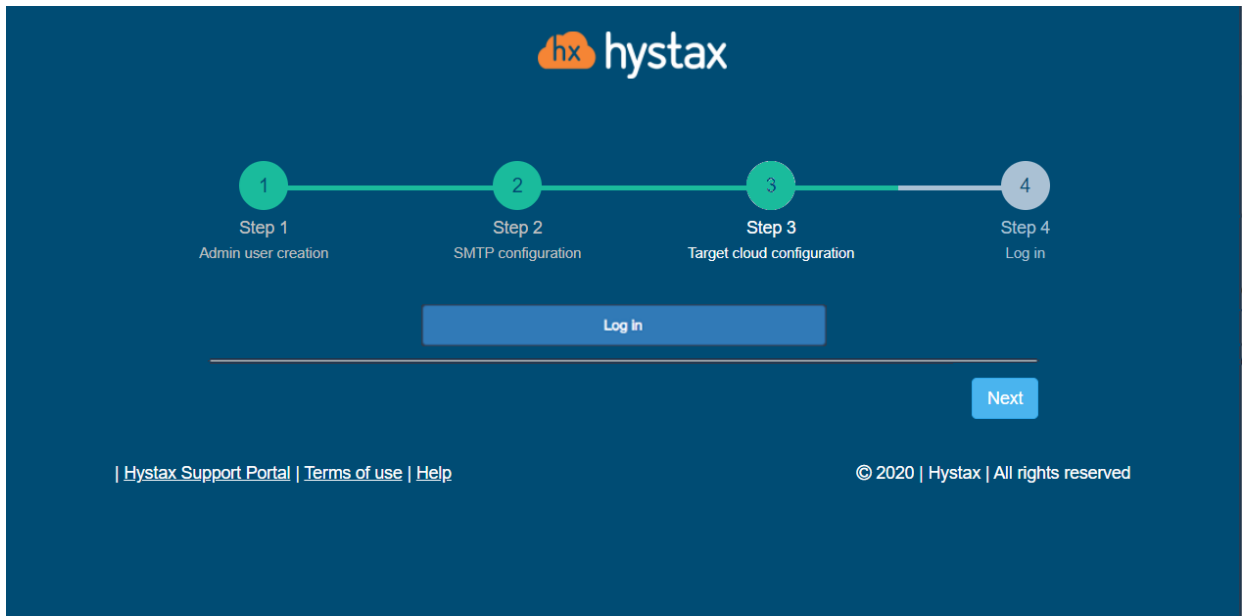
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Field	Description	Example
Keystone API Endpoint	Flexible Engine Keystone authentication URL	http://controller.dts.loc:35357/v3
User Domain	User domain name to access Flexible Engine	default
Username	Username to access Flexible Engine	admin
Password	Password to access Flexible Engine	passw
Target Project Domain	Target Flexible Engine project domain name	default
Target Project Name	Target Flexible Engine project name where replicated workloads will be spun up	TargetProj
Hystax Service Network	VPC ID that will be used for Hystax Cloud Agent machines. Should be the same or routable to the network in which a Hystax Acura instance is located	2ed1d818-a744-4341-8172-2c5349c6418d
Floating IP Network	External network that will be used to attach Floating IPs to migrated machines. Most Flexible Engine clouds have “admin_external_net”	admin_external_net
Hystax Acura Control Panel Public IP	Public IP that will be used to access the Hystax Control Panel via web browser and by replication agents	192.168.0.10

The specified Flexible Engine user should have the following rights for Hystax Acura to operate correctly:

- Import image
- Launch instance
- Create volume
- Attach volume to instance
- Detach volume from instance
- Create volume snapshot
- Create volume from snapshot
- Remove snapshot
- Remove volume
- Manage networks

6. **Step 4:** Installation is complete, and you can now log in to the system using credentials entered in the previous step.



Troubleshooting

Hystax Acura automatically checks cloud access and the necessary permissions for assuring successful operation. It provides detailed error messages that describe their potential causes. In case of an error, please check the correctness of data entered and availability of the necessary permissions.

Feel free to use the contact details below to reach Hystax support in case you have any questions or difficulties with the installation process. Hystax Support Portal is available at <https://support.hystax.com/>, which includes all articles from our Knowledge Base. You can also submit support requests in your personal account.

Contacts

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